

Dutchie PRESENTS

Delivery Guide: *Pay by Bank*

Budtender Series

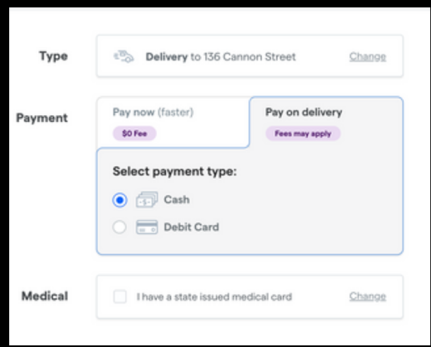
Pay by Bank

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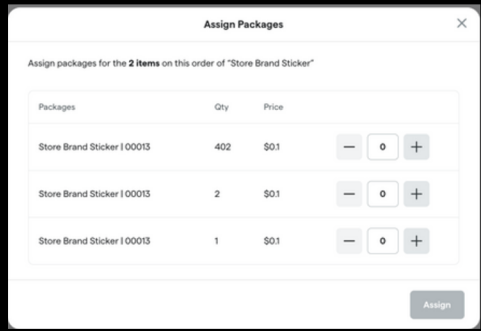


Delivery Flow on Dutchie Hub

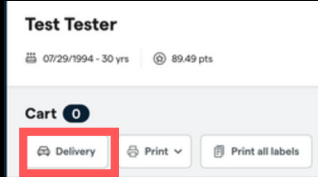
1 Customer places order for delivery via Dutchie Ecommerce Menu but does not pre-select Pay by Bank as their payment method. Instead, they place the order with a “Pay on Delivery” payment option.



2 The delivery order is noted on POS Guestcard under Order type. Budtender opens, confirms & fills order just as they would any preorder.

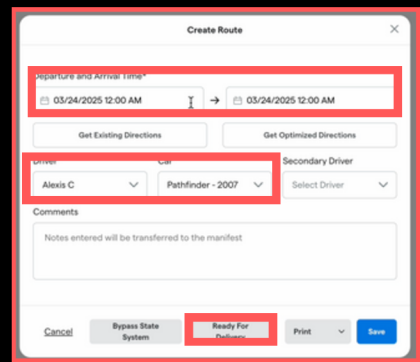
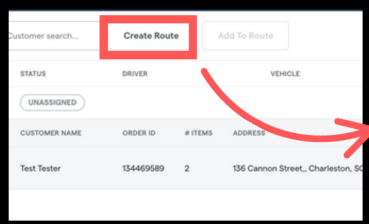


3 Budtender taps “Delivery” button on cart screen to complete delivery details and mark order as “Ready for Delivery”.



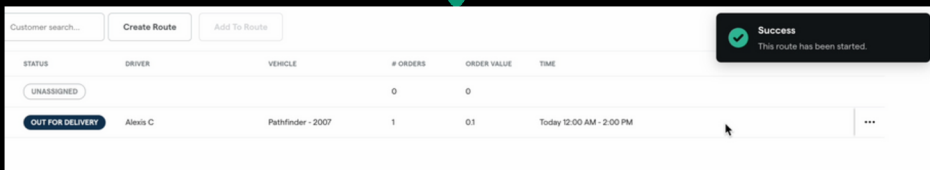
4 From the Delivery > Routes tab at the POS, the dispatcher will select the order, tap “Create Route”, assign a driver, assign a car & update times. With details confirmed, they will tap “Ready for Delivery”.

To add the order to an existing route, select the order and use the “Add to Route” button.





5 With the route created & order assigned to the route, the dispatcher will tap the **⋮** for the route menu, then tap “Start Route”.

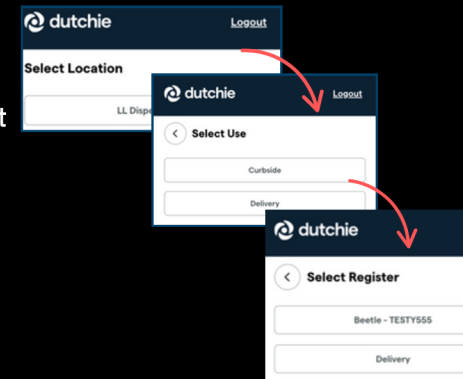


Delivery status will then show as “Out for Delivery” & a success message stating the route is started will appear.

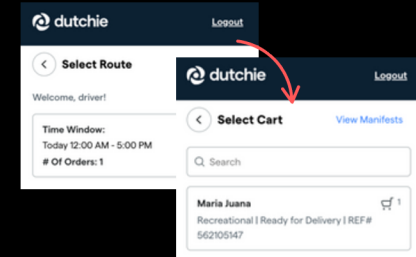
6 Driver will deliver the orders per their assigned route. At the customer’s location, driver will open the Mobile Checkout URL on their phone or tablet.



Driver will login, select their location, use for mobile checkout as “Delivery” & their register (usually their delivery car).



Then, driver selects their route & the cart or order they wish to complete.



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Delivery Flow on Dutchie Hub

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On the mobile checkout app, driver will be able to view the cart totals & will see a “Pay with Dutchie Hub” button.

Driver will tap the “Pay with Dutchie Hub” button to send the transaction to the Dutchie Hub terminal that is assigned to their “register” or car.

Driver will then instruct customer to scan the Dutchie Hub terminal QR code with their phone & confirm the order on their phone screen.

The screenshot shows a mobile checkout app interface for a user named 'Test Tester'. At the top, there are fields for Phone # (402-417-6384), DOB (7/29/1994), TxnID (134769864), and a shipping address (1100 Walled Lake Drive, Walled Lake, MI). Below this is a 'Checkout' section with an 'Items' tab. A 'Bypass State System' section has a checkbox and a 'Bypass' button. The 'Payment' section includes input fields for Cash, Debit, and Gift Card, each with an 'Exact' button. A red box highlights the 'Pay with DutchieHub' button. Below the payment section is an 'Order details' table:

Order details	
Subtotal	\$0.10
Discounts	\$0.00
Tax	\$0.00
Fees & Donations	\$0.00
ORDER TOTAL	\$0.10
Remaining	\$0.30

At the bottom of the screen is a large grey 'Pay' button.

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The customer will scan the Pay by Bank QR code on the Dutchie Hub terminal with their phone to review & confirm their order.

While the customer completes this step the driver will see the checkout screen blurred & a message “Payment in Progress on Terminal Device” will display.

This is a blurred screenshot of the mobile checkout app. A red box highlights a message that reads: "Payment in Progress on Terminal Device". The rest of the screen, including the 'Pay' button and order details, is out of focus.



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Delivery Flow on Dutchie Hub

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On the mobile checkout app, driver will then tap the “Pay” button on the checkout screen to finalize the transaction.



IMPORTANT: No funds are withdrawn from the customer account until the order is finalized at the POS. Dispensaries only receive funds for finalized orders. Dutchie cannot retroactively finalize an order.



If a decline message displays, the order did not process & no funds will withdraw from the customer’s account. Driver will then see additional payment options available on the app to complete the sale. Alternative payment MUST be taken.

Test Tester

Phone # | View Manifest

DOB: 7/29/1994

TxnID: 134769864

1100 Walled Lake Drive, Walled Lake, MI

Checkout Items

Bypass State System

Bypass

Payment

Pay by Bank

This order was paid for using Pay by Bank. No payment selection is needed. To complete this transaction, simply tap the “Checkout” button below.

Order details

Subtotal	\$0.10
Discounts	\$0.00
Tax	\$0.00
Fees & Donations	\$0.00
Dutchie Pay Fees	\$3.50
Tip	\$0.00

ORDER TOTAL \$3.60

Pay



If payment is successful, driver will see the checkout panel change to “Checkout Complete” & can email the receipt, then press “Done” to close the order.

Checkout Complete

Subtotal	\$0.10
Discounts	\$0.00
Tax	\$0.00
Fees & Donations	\$0.00
Dutchie Pay Fees	\$3.50
Tip	\$0.00
Total	\$3.60

Summary

Paid	\$3.60
Change Due	\$0.00

Email Receipt

Done

